

Report of Head of Service, Care Delivery

Report to Director of Adults and Health

Date: 25th May 2017

Subject: Better Lives, Better Living: Black and Minority Ethnic Older People's Day Services Review

Are specific electoral wards affected?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
If yes, name(s) of ward(s): Chapel Allerton, Hyde Park and Woodhouse wards		
Are there implications for equality and diversity and cohesion and integration?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Is the decision eligible for call-in?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
If relevant, access to information procedure rule number:		
Appendix number:		

Summary of main issues

1. A report was presented at Executive Board on 8th February 2017 to update on the review of Black and Minority Ethnic (BME) Older People's Day Services currently delivered at Apna (Hyde Park and Woodhouse ward) and Frederick Hurdle (Chapel Allerton ward) day centres. This followed the approval of a two phase approach to determining the future model for delivering Adults & Health BME day services in Leeds.
2. This report provided an update on the consultation on the future management of BME day services and outlined a new service model for the service in addition to the request to approve the use of prudential borrowing of £130k to fund the extension and refurbishment of Frederick Hurdle Day Centre; to enable it to deliver its enhanced role as a BME older people's communities Health and Wellbeing Hub. The repayment costs will be met from the existing budgets of Apna day centre which will be surplus to service requirements from September 2017.

Recommendations

- 2.1 The Director of Adults and Health is recommended to consider and approve the benefits that will be achieved in respect of upgrading Frederick Hurdle day centre in addition to the benefits that both current and prospective customers and their family carers will receive.

- 2.2 The Director of Adults and Health is recommended to approve an injection into the capital programme for £130k which is to be funded from prudential borrowing. The repayment costs will be met from the existing budgets of Apna day centre which will be surplus to service requirements from September 2017.

- 2.3 The Head of Service, Care Delivery is the officer responsible for implementing this decision. The decision will be implemented from the 31st May 2017.

1. Purpose of this report

- 1.1 The purpose of this report is to provide information and costs relating to proposals for Frederick Hurdle day centre to be extended and refurbished.
- 1.2 To provide an overview of the benefits that this work will deliver to people who access the service, prospective customers and their family carers by implementing the new service model.

2. Background information

- 2.1 A report was presented at Executive Board on 8th February 2017 to update on the review of Black and Minority Ethnic (BME) Older People's Day Services currently delivered at Apna and Frederick Hurdle day centres. This followed the approval of a two phase approach to determining the future model for delivering Adults & Health BME day services in Leeds at Executive Board on 16th December 2015.
- 2.2 The development of new day opportunities for BME communities also needs will be addressed alongside the wider aims of the Council. This includes striving towards more effective ways of delivering services, with an emphasis on short term initiatives to aid recovery, respite services to give carers a break and a stronger approach to harnessing the assets within communities. This is in keeping with the Care Act 2014 which requires councils to focus on prevention, support and wider wellbeing. The new service model will adopt a strengths-based approach, harnessing the strengths of individuals and communities to develop new community connections and build relationships, reduce isolation and support people with care and support needs through expanded community networks.
- 2.3 The service is working in coproduction with customers, staff and Leeds Building Service to determine work to be carried out at Frederick Hurdle to deliver positive outcomes for all BME communities within the city.

3. Main issues

- 3.1. It is proposed that the service will continue to be managed by Adults & Health, in partnership with Third Sector, health, community groups, and customers and carers.
- 3.2. Since Frederick Hurdle day centre is the larger of the two centres, is in better structural condition, has good transport links and is better located in relation to community resources and BME communities; it was proposed that the Frederick Hurdle centre is retained and remodelled as a 'BME Older People's Communities Health & Wellbeing hub'. The Apna day centre building will be decommissioned and asset management will review options for the future use of the site.
- 3.3. It is proposed that prudential borrowing of £130k is used to fund the refurbishment of Frederick Hurdle to enable it to deliver its enhanced role as a BME older people's

communities health and wellbeing hub. The repayment costs will be met via prudential borrowing and using the existing budgets of Apna day centre.

- 3.4. It is proposed that the BME older people's communities health and wellbeing hub would be available for wider community use during the evening and at weekends to promote its use as a community resource. Trusted partners would take responsibility for building security when used in this way.

3.5 Proposed Service Model:

- 3.5.1 The proposed service model would offer two distinct service elements:

- A preventive service which would be accessed directly and would not come under the Adults & Health eligibility or charging policy. This would help resolve some of the issues and concerns identified during the community engagement process in relation to fairer charging, while retaining equity with other service areas. Preventative services would include the facilitation of peer support, volunteering, maintaining family roles and social networks, and access to community facilities. This could make use of the building base as a 'meeting place', as well as using a range of other community facilities and venues
- A core service offer would provide a structured, building-based Hub targeted at people who are vulnerable due to physical, mental health needs, age or frailty or whose carers need a break (including staying in paid work) and where they need personal assistance to attend. This would require eligible care needs and come under the charging policy for Adults & Health

- 3.5.2 It should be noted that there will still be an expectation that generic day services for older people will continue to be welcoming and responsive to the needs of BME communities in the city.

3.6 Design proposals and full scheme description:

- 3.6.1 The current layout of the Frederick Hurdle building is very institutional. The traditional architecture of just one large room does not facilitate the range of services which will be on offer. The centre do not aesthetically lend itself to multifunctional use nor does it currently have the space to offer a wide variety of services including partnership working with Health and the voluntary sector services.

- 3.6.2 The entry criteria of the core service will be such that customers attending will have substantial care and support needs. The existing building is limited in its personal care facilities which require upgrading and the ability to fully meet the needs of high dependency customers. It is proposed that a Changing Place facility will be built which will be registered and publicised on the official Changing Place website.

- 3.6.3 Corporate Property Management have visited the centre to provide a quote for the work required:

Description of work	£ Cost
Build works	77
Electrical	13
Decoration	9
Flooring	15
Furnishing	11
IT & Digital Signage	5
Total	130k

3.6.4 There is no major backlog maintenance associated with the Frederick Hurdle day centre.

3.6.5 The proposed works will improve the overall infrastructure and lifespan of the centre and benefit the customers who access this service.

4. Corporate considerations

4.1 Consultation and engagement

4.1.1 Formal consultation has been undertaken as part of the BME Day Service Review. Feedback has been received in relation to the condition of the building and a need to ensure flexible space that can meet the needs of all BME communities within the city.

4.2 Equality and diversity / cohesion and integration

4.2.1 An equality, diversity, cohesion and integration impact assessment was completed as part of the BME Day Service Review. The consultation was undertaken to ensure that Apna and Frederick Hurdle day centres and related BME older people's services in the community are meeting the needs of both current and potential future customers.

4.2.2 The new service model supports the Leeds Equality Improvement Priorities 2016-2020, by offering a wider range of both preventative and core services to older people from BME communities. Equality Improvement Priorities relating to older people, Disabled people and/or BME are:

- Identify and remove as many organisational barriers as possible to people who need access to Adult Social Care Services
- Supported to live safely and as long as they wish in their own homes
- Improve access to cultural opportunities and sport
- Produce and adopt a Supplementary Planning Document on Inclusive Design
- Understand the context and impact of migration on Leeds
- Increased access to apprenticeships
- Support people out of financial hardship
- Develop a skilled and diverse council workforce
- Increase board representation for BME, LGBT, Women and Disabled people

4.2.3 In relation to LGBT, recent research has indicated that for a range of reasons these communities are likely to be over represented in the social care cohort and the issue may be even greater in BME communities. The proposed service model will seek to identify and meet these needs in collaboration with partners.

4.2.4 The closure of Apna day centre building will not result in a loss of services for current customers, as alternative provision at the BME older people's communities Health & Wellbeing Hub will be available. An implementation plan will ensure a seamless transition for customers to the new service. A number of joint events for customers at the two services have already been held to promote stronger links between customers and staff.

4.3 Council policies and best council plan

4.3.1 The review of the directly provided care home and day care services for older people has been undertaken as part of the Adults & Health's Better Lives Programme. This strategy focuses on the Council's capacity to help support the growing number of older people with their care and support needs.

4.3.2 Implementing the Better Lives Programme is key to delivering the Council's 'Best Council Plan' 2015-2020 and the Health & Wellbeing agenda.

4.3.3 There is also recognition of the changing expectations and aspirations of people as they grow older.

4.4 Resources and value for money

- 4.4.1 This proposal supports the need to spend money wisely and make the best use of existing resources.
- 4.4.2 These proposals are in line with the decision of the February 2017 Executive Board to re-model the services at Frederick Hurdle and Apna day centres to enable it to deliver its enhanced role as a BME older people's communities Health and Wellbeing Hub.
- 4.4.3 The proposed works will improve the overall infrastructure and lifespan of the building and the customers who attend will benefit.
- 4.4.4 Increasing the internal space will safely allow the increase of customer numbers should there be the demand.
- 4.4.5 It is useful to note that at this current time attendance at the centres is quite low due to the uncertainty that has historically surrounded the Care Delivery Service. The plan moving forward is to undertake networking and marketing events for all referrers including Health colleagues and prospective customers and family carers to increase the uptake. The referral pathway is also being review alongside Health colleagues to enable the service to be much more responsive.
- 4.4.6 In line with the Council's commitment to modernise services to better meet people's needs and expectations together with the demographic and financial challenges as set out in the *Better Lives Strategy*, there has been a strategic shift in relation to the delivery of the in-house older people services.
- 4.4.7 The cost of borrowing £130k over 10 years is estimated at £14.8k per annum. The repayment costs will be met from the existing budgets of Apna day centre which will be surplus to service requirements from September 2017.

4.5 Legal implications, access to information, and call-in

- 4.5.1 This is a Significant Operational Decision and is not subject to call-in.
- 4.5.2 The review of Apna and Frederick Hurdle day centres has taken into consideration the Council's statutory duties and ASC's specific duties.
- 4.5.3 Advice has been sought from Legal Services on these proposals with no issues of significance being raised.

4.6 Risk management

- 4.6.1 Risks have been identified and logged throughout the development of the new service model and building works, with mitigating actions taken to manage them.
- 4.6.2 Risks in implementing the proposals made in this report relate to timely and effective communication with current and future customers, staff and family carers.
- 4.6.3 In relation to the extension and refurbishment work all customers will move temporarily from the Frederick Hurdle building to Apna whilst the work is completed. Customers will only move back to Frederick Hurdle when it is safe to do so.

5. Conclusions

- 5.1 Two periods of extensive engagement and consultation have taken place with key stakeholders regarding the future of services at Apna and Frederick Hurdle day centres.
- 5.2 Further consultation has been completed with all stakeholders on the Frederick Hurdle building to ensure it meets the needs of all BME communities within the city.
- 5.3 The governance arrangements of the transition to a BME Health & Wellbeing Hub is being provided by the newly formed Partnership Board which is co-chaired by a family carer.

6. Recommendations

- 6.1 The Director of Adults and Health is recommended to consider and approve the benefits that will be achieved in respect of upgrading Frederick Hurdle day centre in addition to the benefits that both current and prospective customers and their family carers will receive.
- 6.2 The Director of Adults and Health is recommended to approve an injection into the capital programme for £130k which is to be funded from prudential borrowing. The repayment costs will be met from the existing budgets of Apna day centre which will be surplus to service requirements from September 2017.
- 6.3 The Head of Service, Care Delivery is the officer responsible for implementing this decision. The decision will be implemented from the 31st May 2017.

7. Background documents¹

- 7.1 None

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.